

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C641381

Initial certification date:
10 April 2022

Valid:
10 April 2025 – 09 April 2028

This is to certify that the management system of
INTESA SANPAOLO S.p.A.
Piazza San Carlo, 156 - 10121 Torino (TO) - Italy
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The IT service management system of INTESA SANPAOLO S.p.A. supporting the provision of Documents Preservation Service to external and internal customers in accordance with the service catalogue.

Place and date:
London, 14 April 2025

For the issuing office:
DNV - Business Assurance
5th Floor, Vivo Building, 30 Stamford Street,
London, SE1 9LQ, United Kingdom



MS N°0181

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC. Signatory of EA, IAF and ILAC Mutual Recognition Agreements



Erië Koek
Management Representative

Appendix to Certificate

INTESA SANPAOLO S.p.A.

Locations included in the certification are as follows:

| Site Name | Site Address | Site Scope |
|------------------------|---|--|
| INTESA SANPAOLO S.p.A. | Via Bisceglie, 120 - 20152 Milano (MI) - Italy | The IT service management system of INTESA SANPAOLO S.P.A supporting the provision of Documents Preservation Service to external and internal customers in accordance with the service catalogue. |
| INTESA SANPAOLO S.p.A. | Piazza San Carlo, 156 - 10121 Torino (TO) - Italy | The IT service management system of INTESA SANPAOLO S.p.A. supporting the provision of Documents Preservation Service to external and internal customers in accordance with the service catalogue. |
| INTESA SANPAOLO S.p.A. | Via della Toscana, 31 - 50127 Firenze (FI) - Italy | The IT service management system of INTESA SANPAOLO S.p.A. supporting the provision of Documents Preservation Service to external and internal customers in accordance with the service catalogue. |
| INTESA SANPAOLO S.p.A. | Via della Costituzione, 3 - 10036 Settimo Torinese (TO) - Italy | The IT service management system of INTESA SANPAOLO S.P.A supporting the provision of Documents Preservation Service to external and internal customers in accordance with the service catalogue. |