

## 2024 SASB indicators index

In the table below Intesa Sanpaolo includes the information relating to the sectoral indicators, deemed applicable, required by the Sustainability Accounting Standards Board (SASB) with reference to the main sectors in which it operates: Asset Management & Custody Activities, Commercial Banks, Investment Banking & Brokerage and Consumer Finance.

Topic	SASB Code	References
<b>Sector - Asset Management &amp; Custody Activities</b>		
Transparent Information & Fair Advice for Customers	FN-AC270a.1	During the reporting period, the Intesa Sanpaolo Group has not recorded any investment-related investigations, consumer-initiated complaints, private civil litigations, or other regulatory proceedings
	FN-AC270a.2	Annual Report: pages 274-275; pages 278-281 <a href="#">Relationship with customers</a>
	FN-AC270a.3	Annual Report: pages 278-281; pages 288-289
Employee Diversity & Inclusion	FN-AC330a.1	Annual Report: pages 225-226
Incorporation of Environmental, Social, and Governance Factors in Investment Management & Advisory	FN-AC410a.1	Annual Report: pages 283-284
	FN-AC410a.2	Annual Report: pages 281-286 Report on Corporate Governance and Ownership Structures: pages 81-83 <a href="#">Management of ESG and climate change related risks</a>
	FN-AC410a.3	Annual Report: pages 157-161
Business Ethics	FN-AC510a.1	During the reporting period, the Intesa Sanpaolo Group was not the recipient of sanctions regarding the protection of competition Annual Report: pages 777-778
	FN-AC510a.2	Annual Report: pages 291-292 Code of Ethics: pages 22-23
Systemic Risk Management	FN-AC550a.1	Annual Report: pages 748-754
	FN-AC550a.2	Annual Report: pages 748-754 SDGs Report: pages 67-68
	FN-AC550a.3	Annual Report: page 55
	FN-AC550a.4	Annual Report: page 747
Activity Metrics	FN-AC-000.A	Annual Report: page 545
	FN-AC-000.B	Annual Report: pages 92-93

## Sector - Commercial Banks

Data Security	FN-CB230a.1	Annual Report: page 275
	FN-CB230a.2	Annual Report: pages 274-275
Financial Inclusion & Capacity Building	FN-CB240a.1	Annual Report: pages 277-281
	FN-CB240a.2	Annual Report: pages 662-664
	FN-CB240a.3	At the end of the reporting period, there were over 35,400 current accounts in existence for non-banked and under-banked customers
	FN-CB240a.4	Annual Report: pages 261-262
Incorporation of Environmental, Social, and Governance Factors in Credit Analysis	FN-CB410a.1	Annual Report: pages 809-810
	FN-CB410a.2	Annual Report: pages 281-286 Report on Corporate Governance and Ownership Structures: pages 81-83 <a href="#">Management of ESG and climate change related risks</a>
Business Ethics	FN-CB510a.1	During the reporting period, the Intesa Sanpaolo Group was not the recipient of sanctions regarding the protection of competition. Annual Report: pages 777-778
	FN-CB510a.2	Annual Report: pages 291-292 Code of Ethics: pages 28-29
Systemic Risk Management	FN-CB550a.1	The G-SIB (Global Systemically Important Bank) scores reported were calculated internally by the Intesa Sanpaolo Group and therefore do not reflect any adjustments related to supervisory judgment; the calculation date is 31.12.2023 (latest data available): (G-SIB): Overall score: 96 basis points (G-SIB): Size score: 99 basis points (G-SIB): Interconnectedness: 152 basis points (G-SIB): Substitutability score: 29 basis points (G-SIB): Complexity score: 104 basis points (G-SIB): Cross-jurisdictional activity score: 94 basis points
	FN-CB550a.2	Annual Report: pages 634-635
Activity Metrics	FN-CB-000.A	Annual Report: pages 103-138
	FN-CB-000.B	Annual Report: pages 103-138

## Sector - Investment Banking & Brokerage

Employee Diversity & Inclusion	FN-IB330a.1	Annual Report: pages 225-226
Incorporation of Environmental, Social, and Governance Factors in Investment Banking & Brokerage Activities	FN-IB410a.1	In the reporting period, revenues from ESG operations amounted to over 162 million euro
	FN-IB410a.2	Annual Report: pages 283-284
	FN-IB410a.3	Annual Report: pages 281-286 Report on Corporate Governance and Ownership Structures: pages 81-83 <a href="#">Management of ESG and climate change related risks</a>
Business Ethics	FN-IB510a.1	During the reporting period, the Intesa Sanpaolo Group was not the recipient of sanctions regarding the protection of competition Annual Report: pages 777-778
	FN-IB510a.2	Annual Report: pages 291-292 Code of Ethics: pages 28-29
Professional Integrity	FN-IB510b.2	During the reporting period, the Intesa Sanpaolo Group was not involved in significant mediation and arbitration cases on the subject of professional integrity
	FN-IB510b.3	During the reporting period, the Intesa Sanpaolo Group was not involved in significant mediation and arbitration cases on the subject of professional integrity
	FN-IB510b.4	Annual Report: pages 149-150; pages 219-220; pages 288-291
Systemic Risk Management	FN-IB550a.1	The G-SIB (Global Systemically Important Bank) scores reported were calculated internally by the Intesa Sanpaolo Group and therefore do not reflect any adjustments related to supervisory judgment; the calculation date is 31.12.2023 (latest data available): (G-SIB): Overall score: 96 basis points (G-SIB): Size score: 99 basis points (G-SIB): Interconnectedness: 152 basis points (G-SIB): Substitutability score: 29 basis points (G-SIB): Complexity score: 104 basis points (G-SIB): Cross-jurisdictional activity score: 94 basis points
	FN-IB550a.2	Annual Report: pages 634-635
Employee Incentives & Risk Taking	FN-IB550b.1	Annual Report: page 167; pages 816-817
	FN-IB550b.2	Annual Report: page 167; pages 816-817
	FN-IB550b.3	Annual Report: pages 502-512; pages 564-569
Activity Metric	FN-IB-000.A	In the reporting period the amount of commissions relating to Investment Banking transactions amounted to 141 million euro, corresponding to 294 customers
	FN-IB-000.B	In the reporting period, the amount of own investments stood at 260 billion euro, considering non Hold to Collect own loans and Hold to Collect investments (excluding loans to retail customers)
	FN-IB-000.C	The market making activity (Sales and Trading) on all asset classes and the liquidity provider activity of Brokerage of the IMI CIB Division met customer requests, with over 26,500 transactions, amounting to over 3.6 billion euro*

\* Data source Borsa Italiana, the scope of transactions is limited to purely market making transactions.

## Sector - Consumer Finance

Customer Privacy	FN-CF-220a.2	During the reporting period the Intesa Sanpaolo Group was not the recipient of significant sanctions in relation to privacy protection
Data Security	FN-CF-230a.1	Annual Report: page 275
	FN-CF-230a.3	Annual Report: pages 274-275
Selling Practices	FN-CF-270a.1	Annual Report: page 233; pages 392-393
	FN-CF-270a.4	During the reporting period, the Intesa Sanpaolo Group was not the recipient of proceedings and notices from the Consumer Financial Protection Bureau (CFPB)
	FN-CF-270a.5	In the reporting period the Intesa Sanpaolo Group had losses of approximately 33 million euros, related to 9 legal proceedings concerning sale of financial instruments